



Twine Vehicle mounted Hot Water Showers

ABN 92 073 103 456

32 Witney St. Prospect NSW 2148 Australia

Phone: (02) 9831 8385 Fax: (02) 9831 8091 Mobile: 0409 12 43 12 or 0429 12 43 12

Email: info@getabout.com.au

Website: www.getabout.com.au

Iain Johnston
Manager - 4WD parts
PO Box 2139
Carlise WA 6101

Date: 23 February 2004

USE OF UNICOILS FOR TWINE SHOWERS

Dear Iain,

As you may be aware, Twine Vehicle Showers systems is the leading manufacturer of vehicle mounted hot water showers in Australia. At the heart of the system is a 100% copper heat exchange unit, which is mounted within the vehicle's heater system, thereby, utilising the coolant temperature to heat water for the shower.

For many years, fitting the heat exchange unit into the vehicle was always a challenge due mainly to the fact that we had to source suitable heater hoses that had the correct shape to suit the installation. This led to frustrating searches through various manufacturer handbooks trying to find something suitable.

Just over 12 months ago I was made aware of your product through a representative of the Gates Hose company. He was assisting me in an effort to identify and source a bendable hose that would alleviate the need to rummage through endless catalogues.

On his referral I contacted you and was immediately impressed by the courteous and professional manner by which you conducted yourself and your company. After discussing our particular needs, you were able to modify your product to suit our requirements. I have found that this kind of service is very rare indeed.

As for your unicoil product, well, what can I say; it has proven to be the best addition I have ever made to the Twine shower system. Twine has numerous distributors all over Australia, most of whom fit our product as well. Our distributors constantly remind us that the system is much easier to fit now that Unicoils are supplied with the system. No more searching endless catalogues looking for a hose that might do the job. The Unicoils, combined with the Gates heater hose, have made the installation job so much simpler. Just bend the hose to suit any application.

The name of Twine showers has been synonymous with quality, and the use of the Unicoil product only reinforces that position. We are now the envy of our competitors.

I would like to take this opportunity to pass onto you and your staff our sincerest thanks and deepest gratitude for providing us with a product that is simply fantastic. I cannot praise the Unicoil product enough. It has made our job just that much easier.

I have attached some photos, to highlight your product in use.

Yours Sincerely,

John Eggenhuizen
General Manager.